Additional to the General Conditions for Mobile Telecommunication Services, these Supplementary Conditions shall apply if you use the KPN mobile network for business data services by means of post-paid or pre-paid KPN subscriptions. The Supplementary Conditions apply regardless of the type of device used in conjunction with the KPN mobile network.

1. KPN reserves the right to take all measures that it deems necessary to ensure the safety and integrity of its fixed and mobile networks and of the user hardware connected to its networks. You might for example unintentionally jeopardize the safety and integrity of the mobile network or of mobile phones or computers of third parties by spreading viruses via your mobile phone or because your mobile phone has become part of a botnet due to a virus. For more information about safe use of the Internet (including mobile use) visit www.kpn.com.

2. KPN shall endeavor to limit the distribution of unsolicited e-mail (spam) addressed to its users. Insofar as necessary you consent to KPN removing spam or blocking transmission of spam through its network.

3. KPN is allowed to increase the prices payable on June 1st of each year in accordance with the Consumer Price Index published by Statistics Netherlands (CBS) over the previous period January 1st – December 31st. If the CBS Consumer Price Index is negative in any year, the prevailing prices shall not be amended.

4. If it is necessary in order to prevent impeding network congestion, KPN may give priority to certain categories of traffic, provided that equivalent categories of traffic are treated equally.