KPN Mobile Internet Software
Getting Started

Mac version 3.0, November 2011
Contents

1. Installation of the "KPN Mobile Internet" Software ........................................................................................................ 3
2. Which speeds can I expect over 2G/3G? .................................................................................................................... 6
3. What do the LED colors mean? ................................................................................................................................... 7
4. Guarantee : Terms and conditions .......................................................................................................................... 8
1. Installation of the “KPN Mobile Internet” Software

**Important:** First of all, make sure that your SIM is correctly inserted in the Mobile Internet Device (see quick-start on the box). Then plug in your device in your laptop or desktop-PC.

After that, follow the screenshots below and the indications on the screen. The installation and the screens are based on Mac OSX 10.6. On another Operating system it can look slightly different.

A new drive appears in the upper right corner of your screen. If you double click on it, the software shows up in **Finder > Downloads**.

A screen pops up with the question to replace the software to the Program folder. Choose the option **Move to Applications Folder**.
Accept the terms of license by clicking *Agree*.

Then you are requested to unplug and re-insert the Mobile Internet Modem again. Press the *OK* button.

Then, plug out the Mobile Internet Modem and plug it in again.
The Mobile Internet Software asks for the PIN-code of your SIM-card. For a new (U)SIM-card, the default PIN is 0000.

You then can select the option to set up a connection automatically. For that, choose “Connect”. If you do not wish to set up a connection automatically, select Cancel.

After that, the Main-screen of the Mobile Internet Software program appears:

By clicking on the “Connect” button, you will connect directly with the Internet.
2. Which speeds can I expect over 2G/3G?

Your Mobile Internet product (Card or USB-Dongle) can register to various Mobile Networks with various Technologies and according Download- and Upload-speeds.

This is displayed with a clear indicator in the main-screen of the Mobile Internet Software. See the screenshots below here.

The speeds are depending on the type of Mobile Internet product (Card or USB-Dongle) that you are using. See the packaging of the product on which the specifications are printed.

Next to that, the speed that you are experiencing is very much depending on the network with which you have a connection, the distance to the mobile transmitter, and the intensity of traffic (number of users) at that moment and at the place where you are working mobile.

At this moment, generally there are 2 types of Mobile Networks. Because of continuous technical developments, this number will expand and the speeds will increase all the time.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>2G, GSM, GPRS, EDGE</th>
<th>3G, UMTS, HSDPA, HSUPA, HSPA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Short explanation</td>
<td>2nd Generation Mobile Network Older (slower) networks. Download-speeds up until maximum 56Kbps (GPRS) or 250 Kbps (EDGE).</td>
<td>3rd Generation Mobile Network Newer (faster) networks. Download-speeds up until (at this moment) maximum 14,4 Mbps.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Screenshot with Network-indicator</th>
<th>2G, GSM, GPRS, EDGE</th>
<th>3G, UMTS, HSDPA, HSUPA, HSPA</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image1.png" alt="Screenshot 1" /></td>
<td><img src="image2.png" alt="Screenshot 2" /></td>
<td></td>
</tr>
</tbody>
</table>
3. What do the LED colors mean?

Next to the indication in the Mobile Internet Software, also each device (Mobile Internet Card or Mobile Internet Modem, Dongle) is on the outside equipped with a multi-color LED that displays with certain colors to communicate what state the device is currently in.

In the full (extended) User Manual you can find a list of the currently supported devices in this version of the KPN Mobile Internet Software.

You can find the type of modem that you are using on the packaging or on/in the modem-housing.
4. Guarantee : Terms and conditions

Your purchase is guaranteed against faulty materials or workmanship for a period of 24 calendar months from the date of installation or the date of purchase, whichever date is later, if and when used in a proper way. Batteries shall be guaranteed for a period of six months.

Notwithstanding statutory rights, during the period of this guarantee any components of the unit which are proved to be faulty or defective in manufacture will be exchanged or repaired free of material charges and free of labor charges if repaired directly by KPN.

Your purchase has not been properly used in the event it:
• is neglected;
• is used imprudently, recklessly and/or incompetently;
• is in violation of instructions in the user manual or instructions provided by the manufacturers or KPN has been connected, installed, used and/or combined with other products.

If your purchase does not function properly, please contact a KPN shop. You’ll find the nearest KPN shop and the opening hours on www.kpn.com.

KPN will require proof of purchase in order to ascertain when and where you have purchased the specific product.