KPN Mobile Internet Software
Getting Started

Windows version 3.0, November 2011
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1. Installation of the “KPN Mobile Internet” Software

**Important:** First of all, make sure that your SIM is correctly inserted in the Mobile Internet Device (see quick-start on the box). Then plug in your device in your laptop or desktop-PC.

As soon as you have plugged the Modem into your laptop or desktop-PC, the installation will start automatically.

After that, follow the screenshots below, and the indications on the screen. The installation and the screens are based on Windows 7. On another Operating system it can look slightly different.

Choose the option “Run Setup.exe” here.

Choose “Engels” to install the application in the English language.
Accept the terms of the license here, and click on "Next" to continue.

Choose the "Standard" installation here, and click on "Next" to continue.
The installation will now start, and takes about 1 to 8 minutes, depending on the speed of your PC.

Fill the check-box and choose “Finish” to start up the software.

First the PC will automatically install some necessary drivers of the product.
Finally it can occur that you may be asked to confirm again the “Run Setup.exe”.
Click on this to start the software.

The Mobile Internet Software will now start automatically, and ask for the PIN-code of your SIM-card.
For a new (U)SIM-card, the default PIN is 0000.

Now you may be asked to configure the usage meter (optional).
In case you have a limited data-bundle, then click on “Yes”.
Please enter here the data of your Mobile Internet subscription.
Look in the terms and conditions of your provider what is valid for your Mobile Internet contract.

After that, the Main-screen of the Mobile Internet Software program appears:

By clicking on the “Connect” button now, you will make directly contact with the Internet.
2. Which speeds can I expect over 2G/3G?

Your Mobile Internet product (Card or USB-Dongle) can register to various Mobile Networks with various Technologies and according Download- and Upload-speeds.

This is displayed with a clear indicator in the main-screen of the Mobile Internet Software. See the screenshots below here.

The speeds are depending on the type of Mobile Internet product (Card or USB-Dongle) that you are using. See the packaging of the product on which the specifications are printed.

Next to that, the speed that you are experiencing is very much depending on the network with which you have a connection, the distance to the mobile transmitter, and the intensity of traffic (number of users) at that moment and at the place where you are working mobile.

At this moment, generally there are 2 types of Mobile Networks. Because of continuous technical developments, this number will expand and the speeds will increase all the time.

<table>
<thead>
<tr>
<th>Indicator</th>
<th>2G, GSM, GPRS, EDGE</th>
<th>3G, UMTS, HSDPA, HSUPA, HSPA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Short explanation</td>
<td>2nd Generation Mobile Network Older (slower) networks. Download-speeds up until maximum 56Kbps (GPRS) or 250 Kbps (EDGE).</td>
<td>3rd Generation Mobile Network Newer (faster) networks. Download-speeds up until (at this moment) maximum 14,4 Mbps.</td>
</tr>
</tbody>
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<thead>
<tr>
<th>Screenshot with Network-indicator</th>
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<tbody>
<tr>
<td><img src="image1.png" alt="Screenshot 1" /></td>
</tr>
</tbody>
</table>
3. What do the LED colors mean?

Next to the indication in the Mobile Internet Software, also each device (Mobile Internet Card or Mobile Internet Modem, Dongle) is on the outside equipped with a multi-color LED that displays with certain colors to communicate what state the device is currently in.

In the full (extended) User Manual you can find a list of the currently supported devices in this version of the KPN Mobile Internet Software.

You can find the type of modem that you are using on the packaging or on/in the modem-housing.
4. Guarantee : Terms and conditions

Your purchase is guaranteed against faulty materials or workmanship for a period of 24 calendar months from the date of installation or the date of purchase, whatever date is later, if and when used in a proper way. Batteries shall be guaranteed for a period of six months.

Notwithstanding statutory rights, during the period of this guarantee any components of the unit which are proved to be faulty or defective in manufacture will be exchanged or repaired free of material charges and free of labor charges if repaired directly by KPN.

Your purchase has not been properly used in the event it:

- is neglected;
- is used imprudently, recklessly and/or incompetently;
- is in violation of instructions in the user manual or instructions provided by the manufacturers or KPN has been connected, installed, used and/or combined with other products.

If your purchase does not function properly, please contact a KPN shop. You’ll find the nearest KPN shop and the opening hours on www.kpn.com.

KPN will require proof of purchase in order to ascertain when and where you have purchased the specific product.