



## RESOLUTION

TAKEN BY THE EXTRAORDINARY GENERAL MEETING OF SHAREHOLDERS  
OF ROYAL KPN N.V.  
HELD ON SEPTEMBER 11, 2012 IN THE HAGUE

The Extraordinary General Meeting of Shareholders of Royal KPN N.V., held on September 11, 2012 in The Hague, resolved:

To amend the Articles of Association in accordance with the proposal as published, and to give proxy to effect the amendments (*agenda item 3*).

## VOTING RESULTS

At the meeting, 424 shareholders with entitlement to vote were registered. These shareholders were jointly entitled to exercise over 838 million votes, representing 58% of the issued share capital.

### Agenda item 3. The proposal to amend the Articles of Association has been adopted

OVERVIEW VOTES	
Number of shares for which votes have been cast	838.327.836
Percentage of issued capital that was represented by the number of shares for which votes have been cast	58%
Number of validly cast votes	838.327.836
<b>Number of votes cast "for"</b>	<b>836.226.065</b>
Percentage of votes "for"	100%
<b>Number of votes cast "against"</b>	<b>814</b>
Percentage of votes "against"	0%
<b>Number of votes "withheld"</b>	<b>2.100.957</b>